

FAQs

The New Zealand Dyslexia-Friendly Quality Mark



What is the Dyslexia-Friendly Quality Mark?

The DFQM demonstrates that an organisation follows best practice in meeting the needs of dyslexic learners. The Tertiary Education Commission (TEC) has contracted Ako Aotearoa to lead this work.



If an organisation wants to get involved, what is the first step?

The first step would be to read the information on the Ako Aotearoa website, watch the clips and talk to your staff and management. If you are interested, the next step would be to register on the [Ako Aotearoa website](#).



What is the fee?

The registration fee is \$3,000. A number of sponsored places, with reduced registration fees, are available per year. Please contact us to find out more.



How long does it take from registration to receiving the award?

Times will differ, and there are several steps along the way. For a small or mid-size organisation it is likely to take up to one year to work through the process and meet all the requirements. The process generally involves professional development for staff and adjustments to documentation within the organisation.



What happens after registration?

You will access the DFQM online tool and work with the facilitator to prepare your submission. This involves doing a self-assessment, developing and implementing your action plan, and preparing a portfolio of evidence.



Once awarded, how long will the DFQM be current?

It will be current for 3 years. After three years there is a verification process with the facilitator to assess whether the standards are still being met. The organisation will need to show growth and further development over the three-year period.



How can people find out which organisations have the DFQM?

Ako Aotearoa will establish a register of DFQM holders and take responsibility for maintaining that register. The register will be available on the [Ako Aotearoa website](#).



www.dfqm.nz

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